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11/08/2023

Teresa Deaton-Reese, Procurement Consultant
Indiana Department of Administration
Procurement Division
402 W. Washington St., Room W468
Indianapolis, IN 46204

Dear Ms. Deaton-Reese:

It is with great interest that I write this letter of support for Hamilton Center Inc.'s Request for Services submission (REF 24-77045) regarding the statewide expansion of the Certified Community Behavioral Health Clinic (CCBHC) model. Hamilton Center is uniquely positioned to be a part of the State's application for a demonstration program.

I am aware the CCBHC model will allow robust expansion of the behavioral health system in Indiana with an emphasis on crisis services, alignment with 988, integration with primary care and broadening access for all Hoosiers, particularly those most vulnerable.

Hamilton Center has been a remarkable community partner in central and west central Indiana since 1971. Their integration with all segments of the community has promoted strong collaboration and provided access to quality care for 13,000 consumers spanning a ten-county area. Most recently, the organization added 24/7 crisis services (including mobile crisis), a Federally Qualified Health Center Look-Alike, three certified opioid treatment programs and has been selected by SAMHSA to operate as a CCBHC since 2020.

Our organization's experience with Hamilton Center consists of job placement, training, development, and support. We offer employment services and other amenities to assist an employee with barriers to be the most successful they can be.

It is with great enthusiasm I support their desire to be a part of the State's demonstration program. Our organization is committed to becoming a referral source for Hamilton Center's CCBHC or even a Designated Collaborating Organization (DCO).

Should you need further information, please contact me.

In appreciation,

A handwritten signature in black ink, appearing to read 'Meredith Osburn', with a long horizontal line extending to the right.

Meredith Osburn
President & CEO
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